



NAVY HEALTH

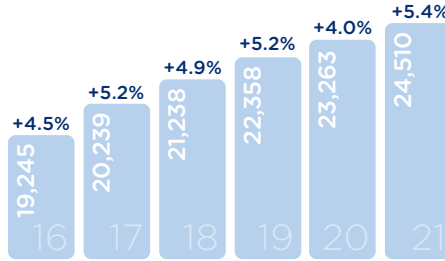
Annual Snapshot 2020-2021 Financial Year

Introduced
COVID-19
assistance
packages



6 month

DELAYED PREMIUM
INCREASE



MEMBERSHIP GROWTH

14.6%



INVESTMENT income return

AMBULANCE trips covered



1,324

PEOPLE
COVERED
AT 30 JUNE
2021



49,532



92%

MEMBER SATISFACTION

MEMBER

93.6%

RETENTION RATE

19,288



pairs of
GLASSES

29,385



REMEDIAL MASSAGES

NET MARGIN

2.4%

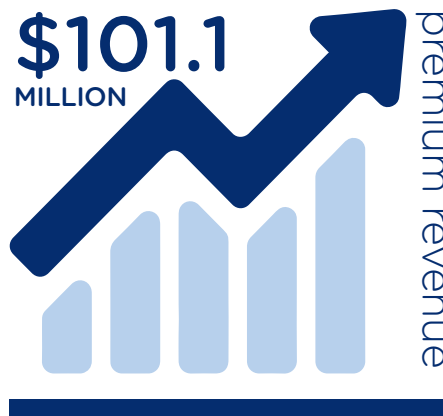


12 MONTH Net Promoter Score

NET ASSETS

\$103.4 million





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